

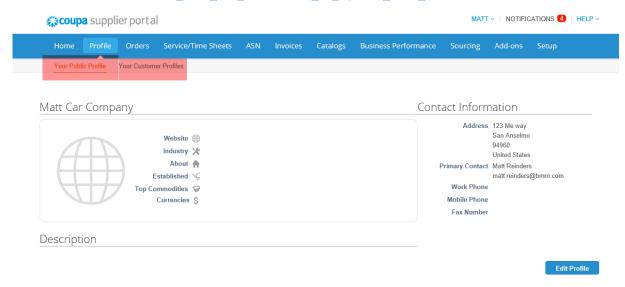
Coupa: Your Customer Profile vs Public Profile

On the Coupa Supplier Portal, there is Your Public Profile and Your Customer Profile.

This documentation will tell you when to use one vs the other. Please see link below for more specific details around Your Customer Profile and Your Public Profile.

https://success.coupa.com/Suppliers/For Suppliers/Coupa Supplier Portal/Get

Started with the CSP/Create or Update Your Profiles



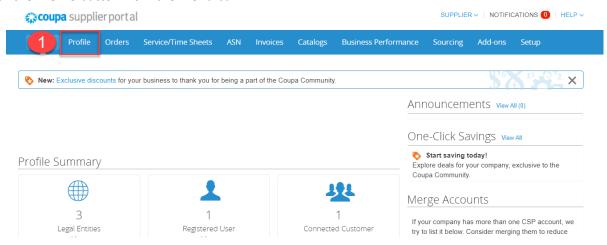
Your Customer Profiles:

This is where you will go to update your Customer Specific Profiles. In other words, your Customer Specific Profile is used when BioMarin sends out a Vendor External Form or Banking Update Form for you to update your specific information with BioMarin.

To update your Customer Specific Profiles, go to **Profile > Your Customer Profiles**. To manage a specific profile, select the customer's name from the **Profile** drop-down list. If you do not see the customer you are looking for, it means you are not connected to them yet. If you do not see BioMarin, email SupplierRecords@bmrn.com and ask to be connected on the CSP.

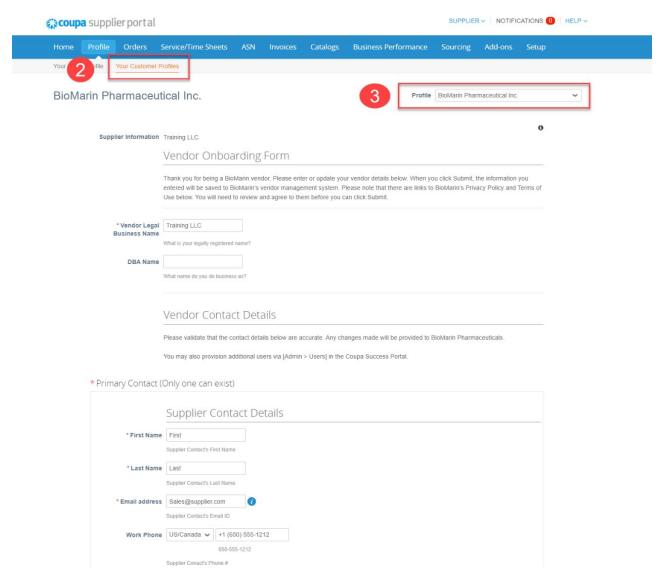
How to Access your Customer Profile:

1. Click the **Profile** button from the menu bar.





- 2. Select Your Customer Profiles.
- 3. Select BioMarin Pharmaceuticals, Inc. from the profile dropdown.





Your Public Profile:

Anyone connected to the Coupa Supplier Portal can find and connect with you through your public profile. Updating your public profile does not mean that you have completed the form sent out by BioMarin or your other customers. You need to navigate to My Customer Profiles to fill out Supplier onboarding forms from BioMarin.

Your public profile is created when you create your account and it contains general information about your company, for example, name, logo, website, industry, year of establishment, top commodities, currencies, diversity, and corporate social responsibility rating (on the **Home** and **Profile / Public Profile** pages), the link to your public profile (on the **home** page), and contact information (on the **Profile / Public Profile** page).

Updating your public profile is a great way to be noticed by other customers using Coupa.

